



**Mercy Hospice  
Auckland**

Te Korowai Atawhai

**An appreciation  
of hospice care**

*how you can help*




## Providing care where it is needed

Mercy Hospice Auckland is all about providing care exactly where it is needed.

Sometimes this is through the professional team in our Inpatient Unit. More often, it might be given by our Community Nurses in peoples' homes where a patient can be surrounded by all that is familiar and loved by them.

Equally, for those trying to manage a life-limiting illness, the staff and volunteers who work in our Opening Doors programme provide therapeutic and social support for them every week. Regardless of where patient support is provided, our Family Support team also ensures that care for the family continues for as long as it is needed.

“Helping Dad  
to stay at home  
for the last week  
of his life meant  
**so much**  
to him and to  
the rest of us.  
**Thank you**  
for your support  
**then** and that  
given to the family  
since he  
has gone.”



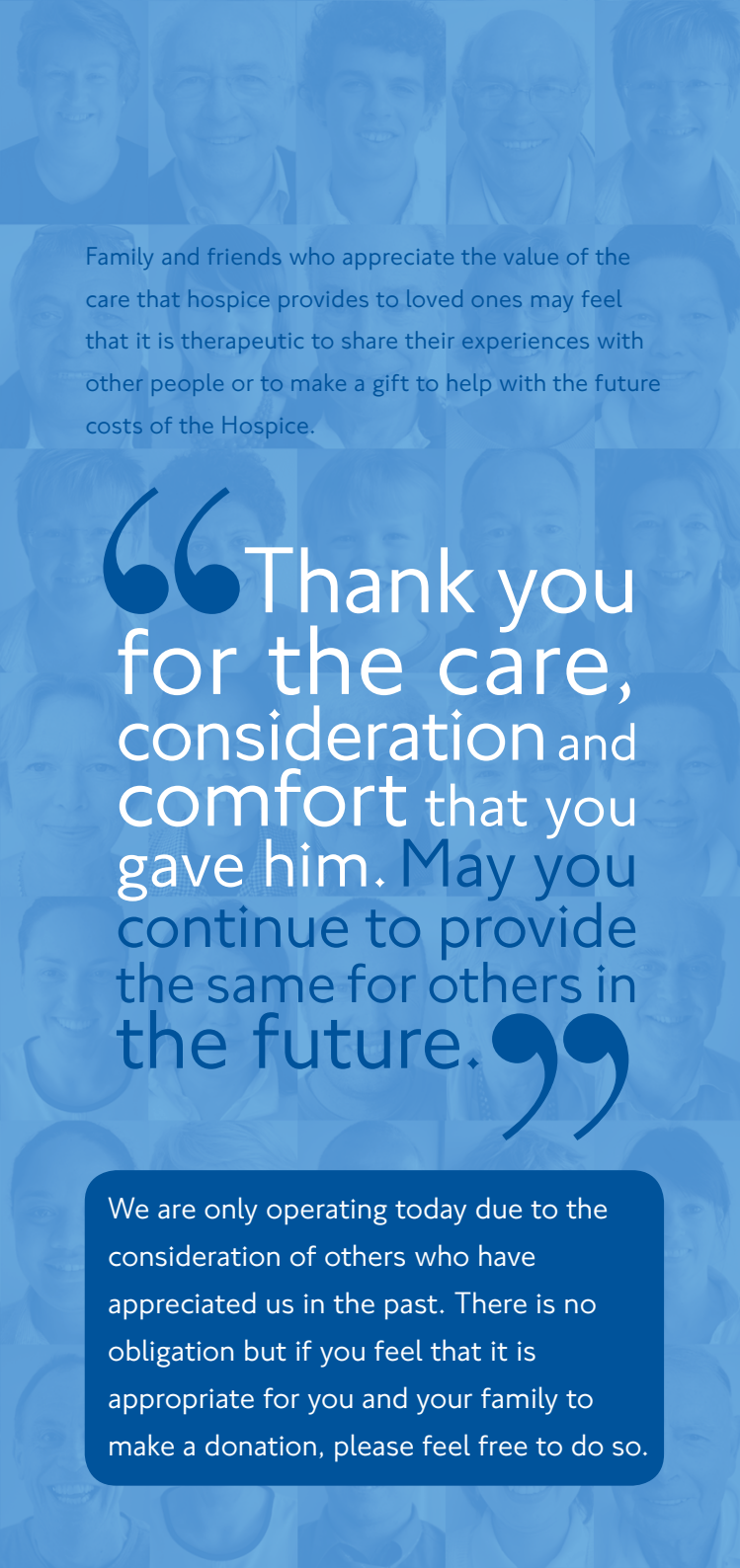
Whatever the condition, the care that the staff at Mercy Hospice give is made as individual as possible according to the needs of each patient or family.

Mercy Hospice Auckland is not just a building. It represents an approach to the care of all patients and their families. Its aim is to deal with the physical, emotional and spiritual needs present - whoever may be affected. Such an approach requires time to listen, space to respond and having care options available to provide patient choice. To achieve this we need the support of others.

**Like a hospital, care is provided free of charge.**

**Unlike a hospital, we are a charity.** It is the voluntary donations that we receive that provide us with the ability to respond personally to all those affected by a life-limiting illness.

“Coming to Opening Doors every week and knowing that she would never have to be alone proved to be a lifeline for my Mother.”

A background collage of many diverse people's faces, mostly smiling, in various shades of blue and white, creating a warm and inclusive atmosphere.

Family and friends who appreciate the value of the care that hospice provides to loved ones may feel that it is therapeutic to share their experiences with other people or to make a gift to help with the future costs of the Hospice.

“Thank you for the care, consideration and comfort that you gave him. May you continue to provide the same for others in the future.”

We are only operating today due to the consideration of others who have appreciated us in the past. There is no obligation but if you feel that it is appropriate for you and your family to make a donation, please feel free to do so.

Please mail your donation response to:  
Mercy Hospice Auckland, PO Box 47 693,  
Ponsonby, Auckland 1144

Name (circle)   Mr   Mrs   Miss   Ms   Other

First name \_\_\_\_\_

Surname \_\_\_\_\_

Address: No. \_\_\_\_\_ Street \_\_\_\_\_

Suburb \_\_\_\_\_

City \_\_\_\_\_ Postcode \_\_\_\_\_

Phone: (09) \_\_\_\_\_

Email: \_\_\_\_\_

Date of birth: \_\_\_\_\_

Value of donation

\$

Payment method:

☐ Cheque payable to Mercy Hospice Auckland

☐ Credit Card (circle one)

Visa   MasterCard   Amex   Diners

Name of cardholder:

Card number:

Expiry:   /   /

Signature:

☐ Please send me a tax deductible receipt\*

☐ I wish to make a regular donation commitment  
Please send me details

☐ I wish to make a bequest to the Hospice  
Please send me details

*\* for donations over \$5*





## What a donation means to us

The most important part of hospice care is that it is provided at no charge to any person with a life-limiting illness requiring palliative care services. It is a belief which Mercy Hospice Auckland regards as non-negotiable.

To ensure this remains possible we need your help so we can keep providing our level of service free of charge.

People are surprised to learn that we need to raise at least 30% of our operating costs every year. In 2011 for example, we need to raise \$2.3 million, a staggering \$6,301 every single day, to continue to provide essential care and support for our patients. Even more to expand our services and facilities.

## Many ways to donate

There are many ways you can help.

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- *Donate using this form*
  - *Donate on our safe and secure website - [www.mercyhospice.org.nz](http://www.mercyhospice.org.nz)*
  - *Honour a loved one on our online Remembrance Tree*



**Mercy Hospice  
Auckland**

Te Korowai Atawhai

It is  
**people**

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