

MERCY MATTERS

DECEMBER 2021



In this month's issue...

Dedicate a light to a loved one with
Lights to Remember

Get your fashion fix online at the
NEW Mercy Online shop

The impact of Covid-19

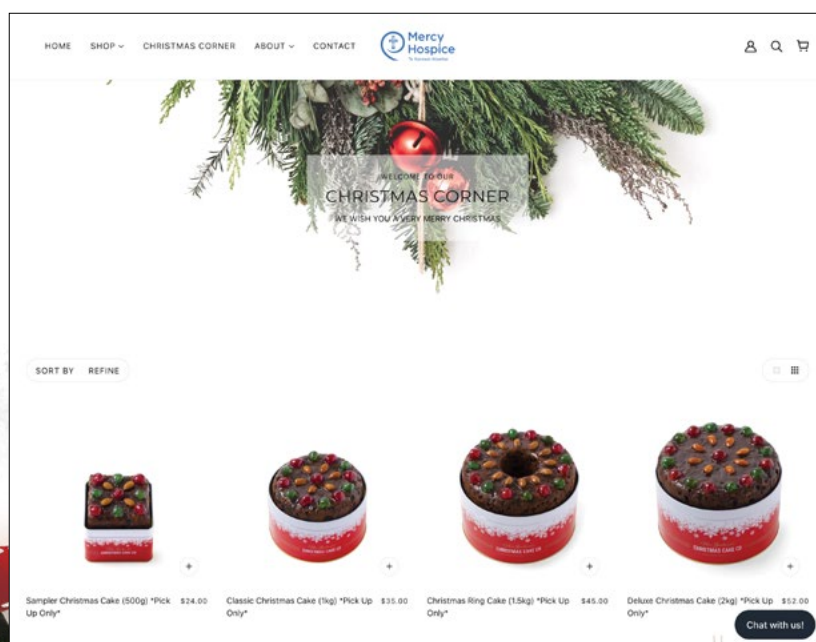
Introducing our new CEO
Dene Coleman

Important **Event Updates**

Dedicate a light in the Mercy Hospice grounds to remember a loved one this Christmas.

Celebrate and remember a loved one this Christmas as thousands of cascading lights adorn selected trees in our beautiful hospice grounds, each one representing the memory of a loved one. Whatever the donation, connected to Mercy Hospice or not, each dedication will help you treasure your special bond and help those facing life-limiting illnesses get the support and care they need. Visit mercyhospice.org.nz/LightsToRemember or return the form on the back page to dedicate a light today.

Have you visited our brand-new 'Christmas Corner' yet?



Why not buy some of your Christmas essentials while raising vital funds for Mercy Hospice... and this year you can do it all safely online.

Whether it's a delicious Christmas cake just like nana used to make, a tasty Christmas pudding to finish off your festive meal, or some decorations for your tree... buy them with us and you'll be spreading even more festive cheer.

Visit mercyhospice.org.nz/ChristmasCorner to find out more and fill up your stockings!

Christmas is here! Farmers

 Once again, Farmers stores across New Zealand will be raising funds for their local Hospice service in the lead up to Christmas. 2021 is the 8th year that Farmers staff and customers will join together to raise funds, to keep hospice care free of charge in every community across Aotearoa.

There are two ways Farmers customers can support their local hospice, between 19 November and Christmas Eve - by donating to the Tree of Remembrance in Farmers stores or by purchasing a limited-edition bauble, available instore and online. Each bauble costs just \$10 and thanks to the generous support of Farmers, the full \$10 from every purchase will be donated to the local



hospice service. Farmers also passes on 100% of all customer donations to hospice from the Tree of Remembrance.

This year's bauble evokes the Christmas spirit, where family, friends and communities come together to enjoy each other's company and to make lasting memories. During this time of year, we also remember those who are no longer with us and cherish those who are.

The stores supporting Mercy Hospice this year are **Sylvia Park, St Lukes, Newmarket and Queen Street.**

Thank you so much to Farmers for being such incredible supporters of Hospices throughout New Zealand!

There's still time to join our team of courageous skydivers!

Seven brave Mercy Hospice supporters will be taking the 'Leap for Life' on March 12... and it's not too late to join them! Have you ever wondered how it feels to sit in the doorway of a plane at 13,000ft? Or to fly through the sky at 200kph? If so, this is the perfect opportunity for you to find out exactly how it feels while raising vital funds for Mercy Hospice.

Even better, raise more than \$800 and you will skydive for free. Visit mercyhospice.org.nz/leapforlife to find out more and to sign-up today. How's that for a challenge?



Not into skydiving? Not a problem. Heaps of people are breaking out of their bubbles on March 6 to take part in New Zealand's largest fun run, the annual Ports of Auckland Round the Bays, which this year celebrates 50 years! And if that's not enough for you, there's always the Auckland Marathon and Half-Marathon on Jan 23, 2022. Not into all that perspiration? Still not a problem. Why not think up your own activity to raise money for Mercy Hospice?

For help and ideas, contact our friendly Fundraising team at getinvolved@mh.org.nz.

Remembrance Service: He Wa Maumahara

At the start of November, the Mercy Hospice Family Support Team moved our onsite remembrance service online with its first ever live stream event via Facebook. Online visitors were able to experience a sense of participation and inclusion by watching a 'live' service hosted by Mercy staff, which included readings, prayers, and testimonies centered on personal loss and bereavement. Despite the new technological format, the event reached over 230 people, has since received over 320 views online, and 87 people chose to share positive feedback, such as:

"Thank you so much"

"With aroha and gratitude"

"Wow, so beautiful. It's 25 years today since Mum passed away."

"Thank you so much for remembering them... "

"What a beautiful service, thank you to all involved"

Thank you also to everyone who identified the technical difficulties we encountered. This was a learning process for us and we aim to address these in future live streaming events. How wonderful it was to be able to share such an important and personally meaningful experience with so many.

Mercy Hospice brings your fashion fix online

Mercy Hospice has launched an online op-shop, giving fashion-starved shoppers access to the deep recesses of their vintage and designer wardrobes, just in time for the summer wardrobe refresh.

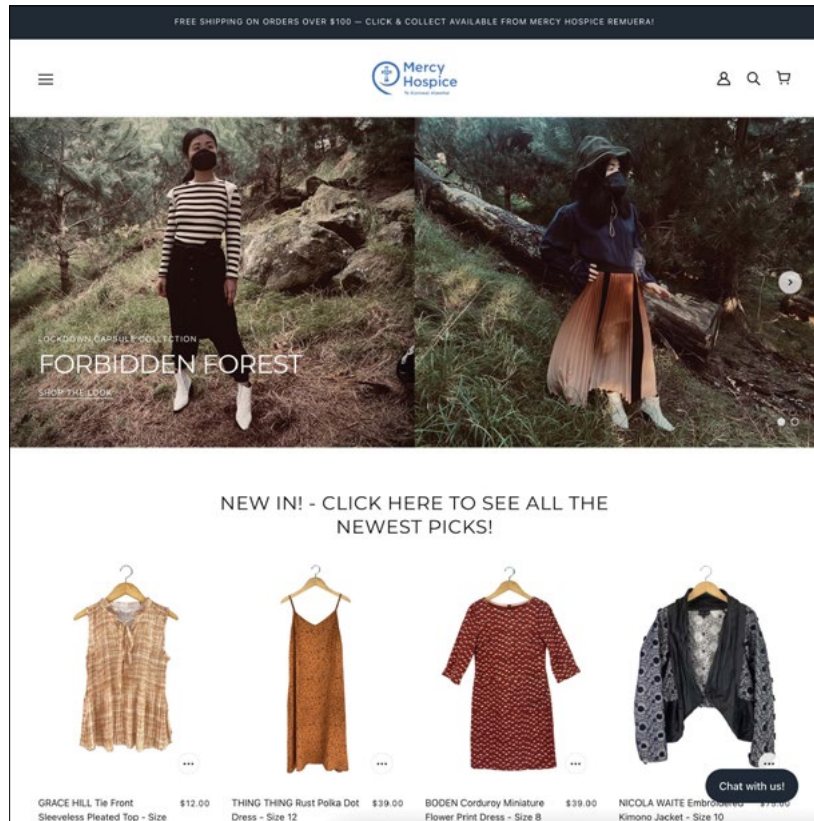
The website mercyhospiceshop.co.nz offers customers unique fashion finds and the latest trends they've come to expect from Mercy Hospice's high quality in-store vintage clothing range, giving savvy shoppers a sustainable fashion option.

Mercy Hospice's second-hand stores have been operating in the region for 16 years, and over that time they have become a favourite for fashionistas with an eye for recycled finds.

Statistics NZ figures indicate sales revenue for the antique and second-hand trade jumped to \$55.5 million in the three months to September 2020, an increase of nearly 30 per cent on the same quarter in 2018.

Dene Coleman, Chief Executive Mercy Hospice says the last three months of lockdown have seen a 47% overall reduction in Mercy Hospice's fundraising and retail income compared with this time in a non-covid impacted year.

"While COVID's restrictions temporarily halted retail spending, this won't stop us from delivering first class hospice care. We've launched this website to give our savvy



sustainable shoppers access to our extensive in-store collections whenever and wherever suits them.

"Mercy Hospice's nine second-hand shops comprise 23% of our annual income, and we have a wonderful community of regular donors who bring us high quality household goods and clothing which we turn into first-class care," Mr Coleman says. "The online op shop is focusing on selling the high-quality recycled clothing we're known for, and making it fresh, young and relevant for our shoppers.

The online shop is designed

for customers to easily browse collections, with garments organised by colour, style, size and Made in NZ.

"Globally, 'fast fashion' is responsible for 10% of global greenhouse gas emissions, so by enabling customers to access high-quality second-hand styles in the Mercy Hospice online shop we're doing our bit to help reduce demand on the planet's resources," Mr Coleman said.

The Mercy Hospice Online Shop features brands from A(rmani) to Z(ara), with new items and curated collections updated weekly.



Meet Noreen, Dougal, and Duncan, three of our most devoted volunteers.

Noreen and her Scottish Terriers go way back with Mercy. Originally invited by a Hospice nurse friend to visit with her first Scottie, Dougal, almost 13 years ago, Noreen was part of the Outreach Program run by St John's and the SPCA, and regularly visited rest homes and care facilities, complete with name tag and photo ID!

Their familiar routine at Hospice was always welcomed. They would go upstairs, check with nursing staff to see which patients would be feeling well enough to enjoy a visit, and just quietly go to sit and chat. The patients, and often the visiting families, loved Dougal, his gentle ways and comic Scottish appearance. He never failed to raise a smile! Noreen and Dougal attended the Opening Doors program that used to run in the Day Room at that time, where they had many rewarding and fun interactions with patients. Noreen prepared and served tea, coffee, and light lunches, and was on-call for kitchen duties at many social gatherings and fundraising events throughout the year. One stand-out memory for Noreen was the annual Christmas lunch, which she recalls was fabulously popular and much looked forward to by patients, staff, and helpers alike. This was a full sit-down lunch, requiring a lot of helpers, both in the kitchen and out front delivering the experience.

Sadly, Dougal died in late 2009, but Noreen continued to participate in the Opening Doors program, which she did willingly. Two years later, a new Scottie, Duncan arrived and would soon become another regular sight at Hospice alongside Noreen. Today, Duncan and Noreen visit patients at the Manaaki program meetings, where Noreen greets staff, patients, and families at reception every Tuesday. It is strongly believed that given the freedom, Duncan's true vocation would be chief food taster, however for now Noreen

- VOLUNTEER STORIES -



believes his primary role as one of our most endearing Hospice visitors will suffice for now. A Scottie's comic value can never be underestimated according to Noreen, who testifies to Duncan's unceasing ability to offer even non-dog-lovers a smile and blow away those grey clouds from someone's day.

Noreen says that over the years, her involvement with Hospice has been and continues to be immensely rewarding, whether it's picking up and driving a patient to the Manaaki program, serving them a cup of tea or coffee and something delicious, simply listening or sharing her Scottie for a pat and smile. Even the smallest investment of time, she says, can bring not only comfort and support to a patient, but also a great sense of personal satisfaction that one has actually



made a difference in the day of someone with a life-limiting illness. It is so rewarding, she tells us, to feel one has made a meaningful, no matter how small, contribution to the Hospice support team, and all the great work they do: a truly humbling experience to be able to support and cheer someone who is going through difficult times. Noreen says that it is a privilege to be involved in her small way with all that Hospice does for this community.

On behalf of Mercy Hospice, and all our patients and whanau whose lives you have touched and brought such joy to with Doug and Duncan, thank you for the work you do. Your willing and generous heart is the embodiment of the passion that drives so many of our volunteers, and the invaluable difference you make to our community.



Impact of Covid-19

The past twelve months have been difficult for New Zealanders with the health, social and community issues that accompanied the Covid-19 pandemic.

Hospices around the country, including Mercy Hospice, found themselves in the challenging position of having to place restrictions around visitors at a time when those who need the comfort from friends and whānau the most, were unable to do so.

Mercy Hospice continued to deliver the utmost support, relief, and dignity to those we served, through our dedicated and committed team of nurses, doctors and councillors who provided compassion and a high level of quality care 24/7. Our team has ensured all clinical services were continued in our inpatient unit as well as in the community. Contact was maintained with all patients and their whānau and we provided support on average to 313 people at any given time.

The effects of Covid -19 continue to be felt, especially with closure of our shops and cancellation of fundraising events. More than ever, we need support to be able to continue to provide the high level of wrap-around services we do.

As we transition into this new normal, the Mercy

Hospice leadership team is looking at how we can ensure we are resilient and sustainable moving forward. A few examples include new fundraising initiatives not reliant on events, our online retail store and strategy, community engagement and ensuring all staff and volunteers continue to be safe, kind, and as productive as possible.

In September we launched our first ever Emergency Appeal. At the time of writing Mercy Matters we are thrilled to announce this appeal brought in just over \$58,000 and the number of people committed to giving a monthly gift has grown by over 15%.

Thank you to all our supporters who responded to make this happen. Your generosity never fails to leave us feeling humbled and profoundly grateful.

Despite this wonderful achievement and great progress made towards raising the national vaccination rate, the financial impact of lockdown continues for Mercy Hospice. This is of real concern for the long-term provision of palliative care to the people of Auckland. However, for as long as is sustainable, our nurses, doctors, social workers, counsellors, and support staff will maintain comfort for families and their loved ones

and continue offering the highest levels of clinical care.

And just as higher vaccination rates will pave the way to a return to greater levels of freedom, so too seeing an increase in the number of people who can make monthly donations will ensure the continuation of care at Mercy, no matter what happens with Covid-19.

As we continue to draw on our values of tapu o te tangata (dignity), aroha (compassion), mahi rangatira (quality) and whakanui (respect), Mercy Hospice remains dedicated to our patients and their loved ones. We rely on the loyalty of our volunteers, the generosity of our donors and the conscientiousness of our staff.

If there is anything Covid-19 has taught us, it's to take a breath. There is only so much one can do and some things are out of our control. Covid-19 invites us to Live Every Moment. Take time to enjoy the smaller things in life, slow down the pace and spend precious moments with our loved ones.

Thank you. We wholeheartedly appreciate everything you as our supporters do to make Mercy Hospice the special place it is for those who require palliative care, now and long into the future, no matter what happens.

Sustainable fashion at New Zealand Fashion Week

Until the nationwide lockdown was announced, Mercy Hospice was all set to host a spectacular runway show at this year's New Zealand Fashion Week in August.

Thankfully, the show is only postponed and we are now set to hit the runway during the week of 7-13 February 2022. This doesn't hide the fact that we were all deeply disappointed not to see the show come to life; a feeling we are sure is shared by all the attendees.

There is much to look forward to: our super talented and stunning models, the reactions from our community who will take the time and energy to attend and purchase pre-loved clothing from our pop-up store in Aotea Square.

The theme of the show is **WOVEN** and its analogy of physical threads that make up the garments we wear, which in turn symbolise the way our lives are entwined and strengthened by each other's narratives as we go through life. This theme gives us a platform to highlight the connection between our historical and spiritual roots with the Sisters of Mercy, its founder, Catherine McAuley in particular, and the theme of fashion sustainability, which our retail shops do so well to support.



This is a show that will connect the past, present and future, and literally bring together generations and wonderful cross sections of our community. From our very own team members Dene Coleman and Kristina Paraha, to NZ icons such as former Miss Universe, Lorraine Downes, New Zealand journalist, children's author and television presenter, Miriama Kamo, who will model alongside her mother, fashion icon Di Goldsworthy, and renowned chef, Tony Astle.



10 – A Celebration of Tastes set for 2022

The main casualty of Auckland's current lockdown has been our flagship fundraising event, '10 – A Celebration of Tastes' at Cordis, Auckland.

Despite this news however, we refuse to have our appetites quashed entirely as, like our attendance at this year's New Zealand Fashion Week, this event has merely been postponed. Instead, we will celebrate '10' in 2022 back in its usual spot on the calendar in May/June.

And yet, how disappointing it was to hear about lockdown when so much work had been done to make this the most memorable '10' ever. Rather than grieve this loss, we encourage you to join us in looking forward to what will be a truly unforgettable event which attendees will treasure as one of this year's genuine highlights.

The culinary mastery and exquisite flavours from Auckland's finest restaurants and wine makers, these all await us. The laughs, delightful camaraderie, and expert handling of proceedings from the Right Honourable Sir John Key. All this will provide the backdrop for the one key ingredient that always makes this event the jewel in our fundraising calendar: the inspirational generosity and kindness from you, our supporters. Seeing how this will translate into significant amounts of money that will continue to make a difference to our community, is a heartfelt pleasure we will never tire of witnessing.

Thank you once again for your support and your patience as we navigate these difficult times.



10 RESTAURANTS
THE 15TH CELEBRATION OF TASTES | 2022
10 WINERIES

BARFOOT & THOMPSON

EUROVINTAGE

douglas
improving lives

bnz

PASCOES
THE JEWELLERS

ARC
Auckland Racing Club

Navigating patient safety and cultural expectations

For some of our patients, cultural expectations can make it difficult to benefit fully from effective palliative care. For one of our 84-year-old Chinese patients diagnosed with lung cancer, it was about ensuring a loved one had a clear role that she could embrace, and which the clinical team here at Mercy considered to be medically safe.

In this instance, the wider context presented its fair share of limitations. For one thing, neither our patient nor his aged wife spoke a word of English, and their daughter could offer only limited help as she had three small children to look after. There was clearly only so much she could do. Over time, his physical conditions worsened, and even with external support for practical household chores, it became apparent that a more structured intervention was needed.

For his wife, the act of having her husband admitted to our Inpatient Unit (IPU) seemed to confirm the reality that his condition had deteriorated. This was an emotionally difficult thing for her to accept, and at the same time there were new physical symptoms he displayed, such as changes in breathing, increased tiredness, and reduced desire for food and drink.

These changes clashed with his wife's Chinese culture and her role as caregiver, as providing sufficient food and drink is considered to be one



of the primary ways that care is administered. For this reason, she believed she was doing the right thing by feeding and offering liquids. However, this became a health hazard as it resulted in choking.

Thankfully, our Chinese-speaking Support Worker was able to spend time with his wife and explain the medical reasons as to why this particular act of care was a danger to his physical wellbeing. However, gaining her trust and cooperation required more than a medical explanation.

We needed to understand and empathise. Providing

“appropriate food” meant the same to her as nourishing her husband with good health and love. To withhold food or liquid was to increase his suffering and hasten death. There is a strong expectation in Chinese culture that wives are to take good care of their husbands. As a compromise therefore, our Support Worker looked at other ways, beyond food, that could satisfy her need to care for her husband's health, such as moistening his mouth with a damp sponge to avoid dryness or providing massage. Both of these tasks enabled her to feel like her role was compatible with her culture's expectations and her own view of herself as a caring wife.



For those of you who were unable to make Dene's Whakatau in June, here is your opportunity to learn a little more about the man behind the top role at Mercy Hospice.

Could you tell us a little about your background?

I was taught by the Sisters of Mercy in St. Mary's school, Northcote, and my very first teacher was Sister Irenaeus. This has ended up having quite a profound influence on where I've gone on my life journey. It's instilled a set of values that align with me and the Sisters now. Perhaps that's why I ended up in healthcare. I had a desire to help people and give back to them.

My wife, Lizzie and I have been together for a very long time. We share a real outlook on life. She's very personable, loves people, loves life, loves helping people, and maybe that's why we've get along so well. I've come from a healthcare background. I was a clinician

for many years, and then moved away from that into the broader management side of health, but then drifted back because I have a clinician's heart. I'm now in the fortunate position that I can influence the health of many people by working in management, as opposed to helping individuals by working clinically.

What are you bringing to this role?

What's really important to me and what I've tried to instil since I've been with the organisation, is a bit of humanity in the CEO office. I want people to feel that there is a connection to the CEO as well as the organisation. I think that it's incredibly important to demonstrate respect and show that you are on a level with staff, and also to show that the organisation has a real, caring attitude towards them, and I think by virtue of the office of the CEO, it's says something important to our staff. I want people to feel a true sense of value, that what they say, what they do, and how they act is very important to

our organisation. They all have knowledge that we don't, specialist knowledge in their area. I also want to see an attitude of organisational growth, and if each and every one of us leads in some aspect, then the organisation will continue to grow in an organic fashion.

Lizzie and I had a personal connection with palliative care a couple of years ago, and so this position has become more of a real, personal connection for me, rather than just another role I was going into to lead an organisation. That's quite special. I don't think there are many opportunities you get to actually go into something that is more than a job.

What are the challenges ahead for Mercy Hospice?

The Hospice has done some tremendous work. There are amazing people there and they have done wonderful work with a group of people who are going through a very vulnerable, personal time in their lives. And we are quite privileged to play a part in that. I want that to continue, and I want them to feel like the history that's gone before us is very important and will continue along that line, and also facilitate it so that we can allow them to do great work in what is quite a changing environment in healthcare. Society is changing. The most obvious thing is the End of Life Choice Act

2019, and clarifying our position on that, both as a Hospice and a Catholic Organisation. I think that's a tremendous challenge to navigate through, so that we provide something that's both meaningful to society and aligns with the beliefs and values of our organisation.

What are your views on the work our volunteers do?

I look at volunteers as unpaid staff because they are very, very important to the organisation. I was fortunate enough to go and spend some time with them at a couple of our shops. They are committed to the cause, and they have wonderful stories about why they are here. They truly give us an enormous amount of support and that cannot be underestimated. We need to demonstrate that to them.

What is your message to loved ones and patients during this latest lockdown?

The challenges that our new world of Covid-19 present are not insurmountable. We can continue to keep our staff safe, provide care for our community and survive as an organisation, albeit with some changes to the way we have historically operated. We can and do provide the same compassionate care to patients and their whanau and will do so throughout this and future outbreaks of Covid-19 in our community.

Thank you to the following Trusts and Foundations

who have supported Mercy Hospice through the provision of generous grants:

- Ara lodge No 348 I.C. Charitable Trust
- Barbara T Lipanovich & Robert Ned Covich Charitable Trust (Perpetual Guardian)
- BlueSky Community Trust
- China Chamber of Commerce in New Zealand
- Duo Trust
- E M Arnold Foundation
- Estate of Ernest Hyam Davis and Ted & Mollie Carr Endowment Trust (Perpetual Guardian)
- Four Winds Foundation
- Heathcote Trust
- Hugh Green Foundation
- J A Redwood Charitable Trust (Perpetual Guardian)
- Joyce Fisher Charitable Trust
- Karo Trust
- Lottery Grants Board
- Maurice Paykel Charitable Trust
- Mike Bakker Charitable Trust
- Milestone Foundation
- Mt Wellington Foundation Ltd
- North & South Trust Ltd
- NR & JH Thomson Charitable Trust (Perpetual Guardian)
- Peter & David Picot Charitable Trust
- Pub Charity Ltd
- Louisa and Patrick Emmett Murphy Foundation
- Sir William and Lady Lois Manchester Trust
- Support for Volunteering Fund
- The Anglia Trust
- The Jogia Charitable Trust
- The Masfen Foundation
- The Trusts Community Foundation

Hospice project update

The house in Takanini that is helping build funds for Mercy Hospice is almost complete. Hand over date is now expected to be in end of November. Both the weather and the short supply of many construction items has pushed the end date out a little but the finishing post is now in sight.

Since our last report, a number of additional generous donors have added their support to the house. These include the supply of showers from Newline Plumbing, an array of bathroomware and plumbing items from Robertson Bathware. And the amazing supply of a custom-built kitchen by PB Joinery. All these wonderful

additions to the house will help bring the costs down further and raise the final result for Mercy.

Originally plans included a working bee by the Friends of Mercy team to ensure the house is looking beautiful for its new owners, but Covid 19 restrictions may not allow this as there are limitations to who and how many people are allowed on site. However we will all be celebrating once the house is completed and the final result of the funds raised has been worked out.

Huge thanks once again to Penny Homes and all the other supporters listed on our website at www.friendsofmercy.co.nz.

FRIENDS OF MERCY & PENNY HOMES

THE
HOUSPICE
PROJECT

Building Funds for Mercy Hospice



Thank you!

Thank you to all our Mercy Hospice supporters including our volunteers. We could not do it without you.



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TCLM LIMITED



Hospice New Zealand's supporters and sponsors



Continuing the impact

A better quality of life is possible for Central Auckland's palliative care patients, and there are lots of ways you or your organisation can make this happen when you turn your compassion into action:

Give a regular gift

A monthly donation provides reassurance to whānau that their loved ones will receive the highest level of care during these uncertain times. You can make your monthly gift via direct debit, from your bank account, or through payroll giving. Visit mercyhospice.org.nz or call **0800 888 474** to donate today.

Give a one-off gift

You can make a one-off donation from your debit or credit card at mercyhospice.org.nz. Call **0800 888 474** or email getinvolved@mh.org.nz to discuss other ways to donate.

Leave a gift in your will

After taking care of your family, please consider leaving a portion of your estate to Mercy Hospice. No matter the size, your gift will ensure that those in our community needing palliative care receive it with the utmost professional skill and respect. To find out more, please contact Renee Pickering on **021 226 2798** or rpickering@mh.org.nz

Volunteer

There are a variety of ways to donate your time to Mercy Hospice, including: providing transport, offering companionship, making phone calls, massage, writing life stories or working in one of our retail shops. Call **09 376 7574** or email volunteer@mh.org.nz to find out more.

Fundraise for Mercy

A fun way to support Mercy is to run your own fundraising event or get sponsored to take part in a challenge. Call **0800 888 474** or email getinvolved@mh.org.nz to find out more.

Support through your business or workplace

There are many ways to support Mercy through your business or workplace; sponsorship, funding critical services and medical equipment, volunteering, payroll giving and much more. Call **0800 888 474** or email getinvolved@mh.org.nz to find out more.

Join Mercy's online communities

Facebook

[@mercyhospiceakld](https://www.facebook.com/mercyhospiceakld)
[@Mercyhospiceshopnz](https://www.facebook.com/Mercyhospiceshopnz)

Instagram

[@mercyhospiceakld](https://www.instagram.com/mercyhospiceakld)
[@Mercyhospiceshopnz](https://www.instagram.com/Mercyhospiceshopnz)

LinkedIn [@company/mercyhospice](https://www.linkedin.com/company/mercyhospice)

To find out more about how you can support Mercy Hospice visit mercyhospice.org.nz

2021-2022 DATES FOR YOUR DIARY

Get involved with Mercy Hospice!

www.mercyhospice.org.nz/events

2021

November	Pre-Xmas online auction
November 19	Farmers Trees of Remembrance (ends Christmas Eve)
December	Lights to Remember

2022

January 23	ASB Auckland Marathon
February 11	New Zealand Fashion Show
March 4	Tennis for Mercy
March 6	Round the Bays
March 12	Leap for Life
May	Hospice Awareness Week
May/June	10 - A Celebration of Tastes

You are receiving this newsletter because of your previous support of Mercy Hospice. If you don't want to receive it in the future or you would prefer to receive a digital version, please contact the fundraising team on getinvolved@mh.org.nz to update your preferences.

4 easy ways to donate



1 Mail the coupon to
Mercy Hospice
61 College Hill, Ponsonby
PO Box 47693, Ponsonby



2 Call **09 361 5966**



3 Donate online at
www.mercyhospice.org.nz



4 Internet banking
BNZ 02 0100 0815020 00
Please confirm your gift by email to:
donations@mh.org.nz

Donation payment methods

While cheques are no longer accepted at banks, you still have four donation payment methods to choose from. You can mail the completed form on this page, call us, donate online or complete an electronic banking transaction. If you would like any information about these methods, please call our friendly team on 09 361 5966.

Yes! I would like to make a donation so that every patient feels safe and protected by our highly specialised palliative care.

Step 1 My Gift

My choice \$

☐ Dedicate a light at Mercy

Dedicatee:

Dedication message:

Step 2 Donation Frequency

☐ One-off ☐ Monthly

Step 3 My Payment

☐ Debit my credit card (circle):
Visa or Mastercard or AMEX

Card number

Name on card

Signature

Expiry date / CVC

Step 4 My Details

Title First name

Surname

Date of birth

Address

Email

Phone

Donations of \$5 and over are tax deductible and will be receipted.
Charities Commission # CC31621