

Terms & Conditions

By purchasing your ticket to Tennis for Mercy ("the Event") you agree to all terms and conditions set out by the Event organiser, Mercy Hospice:

1. 'Tennis for Mercy' is organised and promoted by Mercy Hospice with the main purpose of raising funds for the organisation's work.
2. 'Tennis for Mercy' is a community event and as such it is expected that entrants will conduct themselves in a manner that reflects well upon themselves, Mercy Hospice and the Event. It is expected that participants show respect towards all Event officials, other participants, and members of the general public. Mercy Hospice reserves the right to withdraw an individual from the Event if, in their sole opinion, the individual is not adhering to the terms and conditions or a reasonable request from Mercy Hospice, the Tennis Clubs, or a Mercy Hospice representative.
3. All participants must provide proof of full vaccination against Covid-19 through provision of a vaccination certificate (or alternatively, proof of medical exemption). Proof of full vaccination must be valid at the date it is provided and meet the criteria of what is considered at that time to be full vaccination.
4. Participants must be aged 18 years or older.
5. Should the event be cancelled, participants will have the following options:
 - a. If cancellation occurs prior to **February 25, 2022**, the ticket fee can either be fully refunded or donated to Mercy Hospice (making the donation then eligible for a 33% tax credit for New Zealand resident taxpayers).
 - b. If cancellation occurs after **February 25, 2022**, the ticket fee can be donated to Mercy Hospice (making the donation then eligible for a 33% tax credit for New Zealand resident taxpayers) or partially refunded up to 85%. The remaining 15% of the ticket fee covers costs Mercy Hospice has incurred in relation to the Event.
 - c. If your ability to participate in the event is affected by changing Government guidelines and/or requirements in relation to Covid-19 – including, but not limited to, restrictions due to vaccination certificates, localised lockdowns, travel restrictions or similar – then the options outlined in clauses 5a and 5b apply, subject to date.
6. You certify that you are physically fit, have sufficiently trained for participation in the Event, have not been advised by anyone including a qualified medical person that you cannot participate in the Event and know of no reason why you should not participate in the Event.
7. Images, and video taken on the day of the Event may be used by Mercy Hospice in future promotions. If you do not want your image taken, please contact getinvolved@mh.org.nz prior to the Event.

Coronavirus

8. In relation to Covid-19 or any other coronavirus, participants must agree to:
 - a. Respect the advice and instructions you have been given
 - b. Do not go to the event in the case of suspected Covid-19 symptoms, or in case of contact with a person carrying Covid-19. If necessary, consult a doctor.

- c. Pay particular attention to your state of health, especially if you are a person known as “at risk”.
 - d. Provide the necessary individual equipment, for example masks and anti-bacterial hand gel, to protect yourself and others.
9. You will not be allowed to participate in the Event if:
- a. You are feeling unwell;
 - b. You are experiencing or showing symptoms of cold, influenza or coronavirus infection including Covid-19;
 - c. You are awaiting a Covid-19 test result; or
 - d. You have been directed by a medical professional to, or are legally required to, self-isolate or quarantine at the time of the Event, as applicable, including but not limited to where you are identified as a close contact of someone who has Covid-19.
10. You also agree to notify Mercy Hospice immediately if you develop any symptoms of Covid-19 within 14 days of attending the Event.